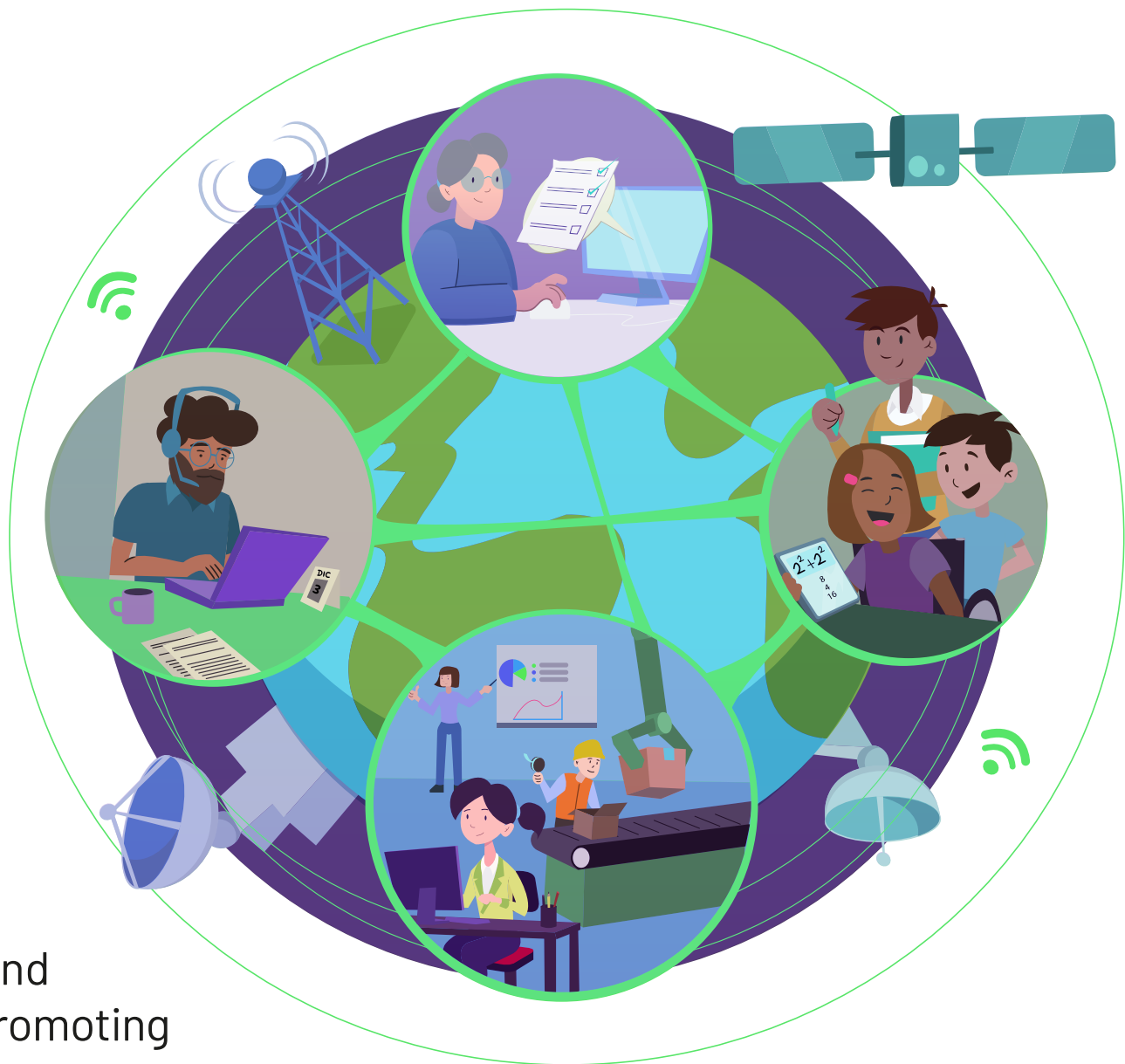


Connectivity, inclusion, and digital transformation for greater progress

CAF supports countries by improving internet coverage and quality across the region, advancing digital inclusion, and promoting the digital transformation of businesses and governments.



IN THE LAST 6 YEARS...

\$2.785 billion dollars

in **41** credit operations and **85** technical cooperation operations for connectivity, inclusion, and digital transformation.

16 countries supported

Argentina, Bolivia, Brazil, Chile, Colombia, Costa Rica, Ecuador, El Salvador, Mexico, Panama, Paraguay, Peru, Spain, Trinidad and Tobago, Uruguay, and Venezuela



Interventions



Connectivity and digital inclusion

13 credit operations
30 technical cooperation operations

- » infrastructure to improve internet coverage and physical quality, as well as telecommunications services
- » development of digital competencies and investments in digital equipment for both domestic and educational use



Digitalization of governments

33 credit operations
45 technical cooperation operations

- » digitalization of public services
- » digitalization of procedures
- » digitalization in government administration
- » training for public officials
- » support for regulatory strategies and reforms



Digitalization of businesses

8 credit operations
10 technical cooperation operations

- » drive the adoption of digital technologies in production processes
- » encourage the growth of digital industries
- » integrate businesses into e-commerce
- » support fintech companies

Expected impacts
(based on evidence)

↑ **3-9%** productivity

↑ production and revenue (businesses)

↑ employment and wages (individuals)

↑ economic growth

↑ innovation

↑ **7-19%** exports

↓ **9pp** extreme poverty

Ecuador (rural areas)

↑ **3-5%** employment rate

↑ **15-22%** labor income

Digitalization of procedures:

↑ management efficiency
↓ time and costs for citizens and businesses

Digitalization of public services:

↑ access and quality of services

Digital public procurement systems:

↓ prices ↑ quality of projects

Public information disclosure:

↑ citizen monitoring
↓ corruption ↑ quality of public spending

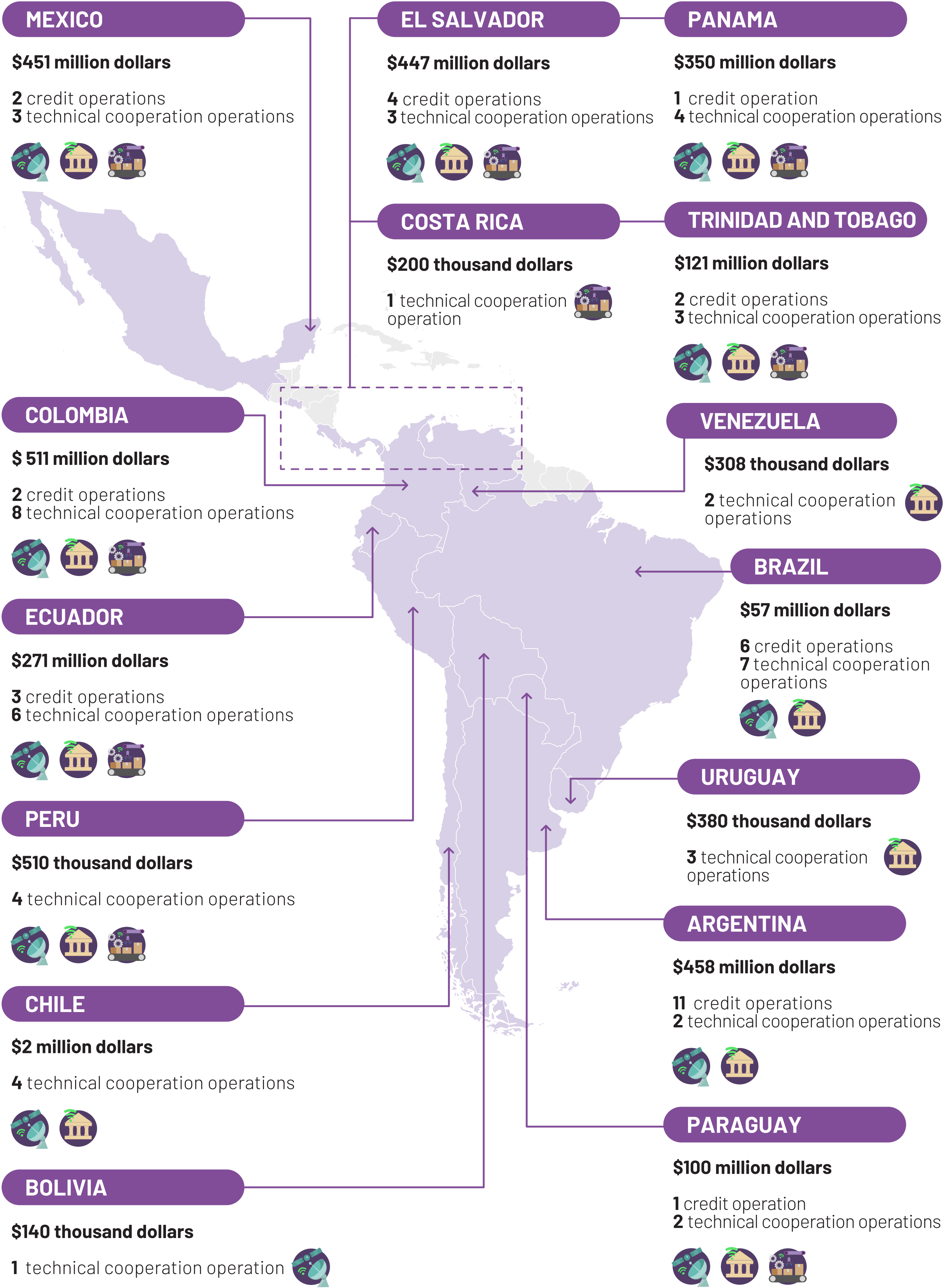
Implementation of digital solutions (artificial intelligence cloud services):

↑ productivity
↑ sales

Other impacts

Training women in digital skills:

↑ likelihood of securing employment
↑ income



References
Types of interventions

- Connectivity and digital inclusion
- Digital transformation of the State
- Digital transformation of businesses

REGIONAL

\$15 million dollars
31 technical cooperation operations
9 equity investments

- Connectivity and digital inclusion
- Digital transformation of the State
- Digital transformation of businesses

SPAIN

\$100 thousand dollars
1 technical cooperation operation

- Digital transformation of the State